

Contact Us

TRAVEL INSURANCE

AMERICAN EXPRESS AND ALLIANZ GLOBAL ASSISTANCE

American Express is proud to partner with Allianz Global Assistance, one of the most trusted assistance providers, who issue and manage your first class travel insurance. Your policy is underwritten by Allianz Australia Insurance Limited, part of the Global Allianz group which is one of the largest global insurers.

ALLIANZ GLOBAL ASSISTANCE CONTACT INFORMATION

Phone

Claims & General Enquiries: 1800 230 566

Overseas: + 61 7 3305 7499

Email

Sales and General Enquiries:

amex@allianz-assistance.com.au

Travel claims:

travelclaims@allianz-assistance.com.au

Travel claims website

www.travelclaims.com.au/amex

Hours of operation

Emergency assistance: 24 hours 7 days

Sales and General Enquiries: Monday to Friday 9am – 5pm AEST

Claims: Monday to Friday 9am to 5pm AEST



TRAVEL WITH CONFIDENCE
1 800 230 566



ACE INSURANCE CONTACT INFORMATION

For medical and travel emergencies, please contact ACE Assistance on +61 2 9335 3492 (24 hours a day 7 days a week).

Phone

Claims & General Enquiries: 1800 236 023

Overseas: + 61 2 9335 3492

Facsimile

+61 2 9335 3467

Email

cardmemberservices.anz@acegroup.com

Hours of operation

Emergency assistance: 24 hours 7 days

Sales and General Enquiries: Monday to Friday 9am – 7pm AEST

Claims: Monday to Friday 9am to 5pm AEST

Postal address

The Claims Department

GPO Box 4907

Sydney NSW 2001



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1 800 230 566

