

Contact Us

Claims :

24hr Emergency Medical Assistance

In case of Hospitalization, Medical Evacuation, Repatriation, Trip Cancellation / Curtailment or where Medical treatment is likely to exceed US\$ 250, please contact our 24-hour emergency contact number for prior approval on:

Phone: +971 4270 8706

Email : international_dept@nextcarehealth.com

For Other Claims:

Phone: +971 4270 8705

Email : orient.travelinsurance@alfuttaim.ae

Customer Support:

General Enquiries:

If you have any questions about our products and services, or about your policy, please feel free to contact us:

Easy Journey Travel Insurance
C/O Arab Gulf Health Services – NEXtCARE,
Eiffel Boulevard Limited Building (Eiffel 2) 1st floor,
Umm Al Sheif, Sheikh Zayed Road
P.O. Box 80864,
Dubai, UAE
Telephone: +971 427 08705
Email: orient.travelinsurance@alfuttaim.ae

Office Timings:
Sunday to Thursday
8am to 5pm